



Don Holmquist

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Summary of Qualifications

Communication, Listening, and Feedback — For three years I trained all new hires on all equipment, safety, and other protocols which pertain to the food industry and its standards. For more than seven years I provided the traveling public with announcements, updates, suggestions, and comments on how to safely and efficiently travel. For almost five years I have worked with an in-house design team to meet prompt deadlines while elevating each other's personal skill level, through critique and brainstorming.

Training, Coaching, and Motivating — Mentored and lead over 50 employees on the standard operating procedures and guidelines set by the Transportation Security Administration, which require a great attention to detail and reading skills. Continuously have been part of a design team and collaborate in many industries.

Encouraging Innovation, Planning, and Delegating — For ten years I continued to be observant while organizing and maintaining operations during high volume times, as well as effectively expediting wait times by implementing creative solutions on a day-to-day basis.

Excellent Customer Service and the Ability to Work with Others — Worked for more than seventeen years as part of a team, three years in the food service industry, more than seven of those years I collaborated with diverse groups daily, in order to process over 5,000 customers, safely into secured areas with customer service as our number one priority; and going on seven years in marketing and entertainment.

Fluent in Spanish and English, translated in work environments for over fifteen years.

Employment History

Graphic Designer, Thunder Valley Casino Resort, November 2013 - Present

Maintaining speed and quality, creating all assets and deliverables while meeting prompt deadlines and brand standards.

Transportation Security Officer, Department of Homeland Security, June 2006 - November 2013

Preserved safety and safeguard the public using equipment and visual skills by implementing procedure and evaluating screening protocols to reduce risk factors.

Crew Member, Wendy's International, June 2003 - August 2006

Maintained and kept the fast paced flow of the business by performing general food service duties: cashier, customer service, cook, food preparation and inventory.

Freelance History

Cousins Distributing Inc. — Handled advertisements, packaging designs, web content and social media as assigned by owner and sales department. Communicated with salespersons, customer service, technicians, shipping department in order to fully interpret and create all work.

Elmets Communications — Worked with a wide range of clients to meet and exceed their creative needs.

Ultra Creative Group — Worked closely with the Creative Director and Director of Marketing to interpret and determine the clients need for design: Logo, website, marketing, and tradeshow materials.

Achievements

Bronze Award: **2017 VFW Publications Contest** for The California Veteran Magazine.

Winner of Mural Contest: **Change 2009** at The Art Institute of California – Sacramento.

Education

The Art Institute of California – Sacramento, **Bachelor of Science in Graphic Design** – March 2011

Sacramento City College, **Graphic Communication Career Certificate** – August 2006

Software

Proficient and experienced in the Adobe CC including: Photoshop, InDesign, Illustrator and After Effects.

Knowledgeable in Animate, InCopy, Dreamweaver, Premier Pro, QuarkXPress and Microsoft Office Suite.